

THE NEW BRUNSWICK PERFORMING ARTS CENTER IS COMMITTED TO THE SAFETY OF OUR PATRONS, ARTISTS AND STAFF. WE PROMISE TO DO EVERYTHING WE CAN TO ENSURE A SAFE, HEALTHY, AND CLEAN EXPERIENCE.













**PROTECTIVE B**ARRIERS

SANITIZING **S**TATIONS

FACE COVERINGS REQUIRED

**INCREASED** CLEANING

**V**ENTILATION

Welcome back to the New Brunswick Performing Arts Center! Please read all details thoroughly before arriving at NBPAC. As always, we want you to feel safe, prepared and comfortable!

To avoid crowding in the lobby, we will be opening the building 30 minutes before your performance. Please do not arrive earlier than 30 minutes, you will not be admitted into the building.

When entering the building, all patrons will be subject to having their temperature checked. Any person with a temperature over 100.4 degrees Fahrenheit will be denied entry into the facility. After being temperature checked, and showing NBPAC staff your completed health survey, please have your ticket(s) ready to be scanned for admittance into the event. For all tickets, we request the patron to hold their phone, tablet or paper out for scanning. After your ticket(s) have been scanned, please make your way to your seat.

The Box Office will be open for any questions.

After you have enjoyed your performance, we ask that all patrons leave the facility as quickly as possible to keep the amount of time spent in the lobby to a minimum.

# **CURRENT GUIDELINES**

For the safety of your fellow patrons and our staff, please follow all instructions while visiting the NBPAC. Failure to follow guidelines will result in removal from the theater, without a refund.

- 1. Please complete the NBPAC health check form prior to your performance. Complete the form here: bit.ly/NBPACHealthSurveyD A completed health check with a passed green checkmark will be required for each individual to enter NBPAC.
- 2. If you do not feel well, stay home. Call our box office to make us aware of your absence and discuss future ticket options.
- 3. Face Coverings are required by Governor Murphy's Executive Order to be worn while inside the New Brunswick Performing Arts Center at all times except while eating or drinking in your seat.
- 4. All patrons will have their temperature checked at the door to gain access to the building.
- 5. Practice social distancing at all times.
- 6. There will not be any coat check during this time, please bring as little into the building as possible. If you need to bring a purse, bring a small one. Bottles of wine and leftovers from restaurants will not allowed at this time.

- 7. We have worked hard to reduce all common touchpoints. This includes print at home ticketing and online programs. We have touchless faucets, soap dispensers, toilets, and open-mouthed trash cans.
- **8.** Please wash your hands. Hand sanitizing stations are available throughout the facility for your convenience.
- 9. Please be patient. This is new to us, too. Together, we can enjoy the arts in this new world!

# **FAQ**

#### Can NBPAC hold indoor events?

Yes! Governor Murphy's Executive Order 183 allows performing arts centers to operate at 25% of maximum capacity up to 150 people. Based on this order, we can socially distance seat 60 patrons in our Arthur Laurents Theater, and 120 patrons in the Elizabeth Ross Johnson Theater.

### What does "socially distance seat" mean?

All available seats are at least 6 feet from one another. Patrons who come together may sit together, but they will need to be six feet from other ticketholders.

#### Do I really need to wear a mask during the entire performance?

Yes! It is required by the governor's executive order. Violators may be removed from the theatre. The only exception is for a brief mask removal is if you are eating or drinking in your assigned seat.

## If I am not feeling well on a show day, what do I do?

**Stay home!** Call our box office to make us aware of your absence. Do NOT come to the Theatre. <u>Any person with a temperature over 100.4 degrees will not be allowed into the theater.</u>

#### Why can't I leave my tickets at will call?

In order to cut the congestion in our lobby, as well as to minimize passing of materials from one person to another, all tickets will be print at home until further notice.

#### How do you plan to have people exit the theatre?

At the end of the show, Audience Ambassadors will help patrons exit by row to minimize crowding and maximize space.

#### Has the cleaning protocol changed?

NBPAC purchased two electrostatic sprayers, after each performance, each surface, seat, door handle, and all high touch points are sprayed with a disinfectant.

NOTICE: If you test positive for COVID-19 within 7 days of your visit to NBPAC, please email us immediately at <a href="mailto:boxoffice@nbpac.org">boxoffice@nbpac.org</a> so, we can initiate contact tracing. The New Brunswick Performing Arts Center will never distribute, publish, or sell your information.